

# An "ICT- sized" Music on-Hold system...or an in-store background music player ? Two-in-one Technology!

Due to the migration towards the ICT standards, many PBXs are now designed as a 19" rack mount system. Our **VGP30-R** is a "1U" Music on-Hold system which can be installed between the switches and the PBX in a 19" rack.

Even if you have a sophisticated PBX with a built-in MOH, our system not only delivers a better sound quality but will also be easier to upload new files so that you can quickly get on with the real work. But there are more advantages incorporated in the product as listed hereunder:

- Solid State technology, absolutely no moving parts
- Compatible with SD or SDHC interchangeable flash cards
- Plays wav & mp3 in Full CD-audio quality. For "wav" files up to 22Khz sampling rate; for "mp3" files: up to 320Kbps.
- All versions come with a pre-recorded 1GB SD card, with 3 MOH tracks of Royalty Free music, mixed with welcoming messages in your national language(s)
- Instant track selection possible up to max. of 99 audio tracks
- Built-in switchable speaker monitor
- Auto start after power cut
- Default 600 Ohm protection against DC on MOH output
- Several versions allow to chose from different service levels and allow you to create and/or update your MOH files.

On-Hold music keeps your customers on the phone for longer and can lead to more sales with carefully chosen announcements and special offers. In the same way in store background music creates a comfortable atmosphere for your visitors and coupled with commercial announcements can create more sales. The VGP30-R is the ideal device to trigger play announcements weather you have an in store music system or not.

MOH makes your callers listen to your messages on the phone. But an in-store audio system is a similar marketing tool, whereof a few advantages :

- Plays up to 32hrs of mp3 music from a 1GB SD and hundreds more of your music from a larger SDHC card (>64GB)
- No moving parts to guarantee a long life
- No need to use a PC or a CD-player
- Full CD-audio quality with full frequency response
- Mix music and announcements by using the **PinewoodStudio** software (see Standard version)
- Select 1 out of the max 99 available tracks, to match a season (e.g.Christmas) or your weekly promotions
- Trigger-play a selected track as a pre-recorded announcement
- Auto starts after a power cut or starts with a time switch (optional)
- Built-in switchable speaker monitor
- Minimal installation and reduced risk of loss / theft of CD's.



Pick the version which suits you best:

The **VGP30-R "Satellite"** version:

comes with a 1GB SD flash memory card, pre-recorded with 3 MOH track mixed with welcoming messages as described above

The **VGP30-R "Standard"** version:

Identical to the Satellite version but with the **PinewoodStudio** software, to be downloaded on your PC or laptop, chose from among 11 Royalty Free Music tracks and many welcoming messages in 7 languages. A professional tool to mix and create your own MOH files.

The **"Custom"** or even the **"Full Custom"** versions disposes of prepaid personal message vouchers, so that you will have access to native spoken tongue artists whom will record your messages in a choice of several languages, in a professional recording studio. For generic messages there is also our **gear2voice**, a text-to-speech software, available in 20 languages. All generated messages are ready to be mixed with music in the **PinewoodStudio**. Make sure you ask your dealer for more details.

The unique "Trigger" play feature allows you to play a selected message or announcement on a PA-system. It plays the message instantly and from the beginning. An external trigger input on the front panel can be activated by an (optional) remote switch (e.g. a proximity- or infra red detector) for warning or safety messages to be made audible where needed.

The **VGP30-R** is derived from the **VGP30**, a desktop model which can be connected to any single desktop phone, or any PBX, smaller in size and price but identical in its performance. Reliable for companies great or small.



VGP30



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